Complaint	Date of Complaint	Date Closed	Origin	Length/Stage Concluded	Allegation/Code Principle	Breach?
1.	20/09/23	09/10/23	Public	Initial Assessment 13 days	Non-response to emails	No.
2.	22/09/23	03/10/23	Public	Initial Assessment 7 days	Non-response to email and non-monitoring of customer contacts	No. Not councillor's responsibility to review organisational incoming post (redirected as corporate complaint)